



USPI Announces Strong Scores for its Surgical Hospitals in Latest CMS ‘Hospital Compare’ Ranking

70 percent of eligible USPI hospitals achieved a five-star rating

DALLAS – August 25, 2020 – United Surgical Partners International (USPI), a subsidiary of Tenet Healthcare Corporation (NYSE: THC), today announced strong patient experience scores for its surgical hospitals in the latest Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) star ratings, which were recently released by The Centers for Medicare and Medicaid Services (CMS). In the July 2020 rankings, 23 of 24 eligible USPI surgical hospitals earned a four- or five-star rating, with 17 of those earning five stars. Across the country, only 266 hospitals achieved a five-star ranking for patient experience by CMS.

HCAHPS star ratings are based on patient surveys that cover critical areas related to the overall patient experience. That includes nursing and physician communications, the responsiveness of staff to patient needs, facility cleanliness, whether a patient is likely to recommend a hospital and other key elements.

“We are honored to have earned this important recognition that reflects the outstanding work of our dedicated and mission-driven team members, as well as our strong collaborations with our physician and health system partners,” said Brett Brodnax, President and CEO. “These results are a testament to the kindness, compassion and attentiveness that come so naturally to our caregivers and staff when caring for patients in any circumstance. Particularly during the COVID pandemic, we have adhered to the highest quality and safety standards to deliver much needed care to our patients. This is what we are known for, and we will continue to strive toward excellence with each patient and at every encounter.”

The July 2020 rankings cover the period between October 1, 2018 and July 31, 2019.

About USPI

United Surgical Partners International (USPI) operates the largest ambulatory platform in the country. With over 400 facilities across the United States, the company serves patients in ambulatory surgery centers, surgical hospitals, imaging centers, and in urgent care centers. USPI serves over 2.7 million patients each year. For more information, please visit www.uspi.com.

###

USPI Media Contact:

Lesley Bogdanow

469-893-2640

communications@uspi.com