

A Rewarding Year in Review

CareChex

2018 USPI as a System:

America's Top Quality Health System for Medical Excellence

#5 for Overall Surgical Care

America's Top Quality Health System for Patient Satisfaction

#1 for Overall Hospital Care

America's Top Quality Health System for Patient Safety

#2 for Overall Surgical Care

#2 for Overall Hospital Care

2018 USPI Hospitals:

Medical Excellence, Top 10% in the nation:

Baylor Scott & White Medical Center - Frisco
Overall Hospital Care, Overall Surgical Care,
Joint Replacements, Major Orthopedic Care,
Women's Health

Baylor Medical Center at Uptown
Overall Hospital Care, Overall Surgical Care,
Joint Replacements

Medical Excellence, Top 100 hospitals in nation:

Baylor Medical Center at Uptown
Major Orthopedic Surgery, Spinal Fusion,
Spinal Surgery

Patient Satisfaction, Top 10% in the nation:

Baylor Medical Center - Frisco
Overall Hospital Care

Patient Satisfaction, Top 100 hospitals in nation:

Baylor Medical Center at Uptown
Overall Hospital Care

Patient Safety, Top 10% in the nation:

Baylor Scott & White Medical Center - Frisco
Overall Hospital Care, Overall Surgical Care,
Joint Replacements, Major Orthopedic Care

Baylor Medical Center at Uptown
Overall Hospital Care, Overall Surgical Care,
Joint Replacements, Major Orthopedic
Surgery, Spinal Surgery

Press Ganey

2017 Pinnacle of Excellence

Eye Surgery Center of Nashville

Patient Experience in Ambulatory Surgery

Mason Ridge Ambulatory Surgery Center, LP

Patient Experience in Ambulatory Surgery

Memorial Hermann Surgical Hospital First Colony

Patient Experience in Inpatient

2017 Guardian of Excellence

New Horizons Surgery Center
Patient Experience in Ambulatory Surgery

Plano Endoscopy East
Patient Experience in Ambulatory Surgery

Mason Ridge Ambulatory Surgery Center, LP
Patient Experience in Ambulatory Surgery/HCAHPS

Baylor Medical Center at Trophy Club
Patient Experience in Emergency Room

OASIS Hospital
Patient Experience in HCAHPS

Baylor Scott & White Surgical Hospital at Sherman
Patient Experience in HCAHPS

TOPS Surgical Specialty Hospital
Patient Experience in Inpatient

Memorial Hermann Surgical Hospital First Colony
Patient Experience in Inpatient/HCAHPS

North Central Surgical Center Hospital

Patient Experience in Inpatient/HCAHPS

Oklahoma Center for Orthopaedic and Multi-Specialty Surgery

Patient Experience in Inpatient/HCAHPS

Dunes Surgical Hospital

Patient Experience in Inpatient/HCAHPS

Baylor Medical Center at Uptown

Patient Experience in Inpatient/HCAHPS

Baylor Scott and White Medical Center - Frisco

Patient Experience in Inpatient/HCAHPS

Baylor Orthopedic and Spine Hospital at Arlington

Patient Experience in Inpatient/HCAHPS

Baptist Beaumont Surgical Affiliates

Patient Experience in OASCAHPS

Lone Star Endoscopy Flower Mound

Patient Experience in OASCAHPS

Titusville Center for Surgical Excellence

Patient Experience in OASCAHPS

University Surgical Center

Patient Experience in OASCAHPS

CMS

The following USPI hospitals received 5 stars every quarter of this year for CMS Hospital Star Ratings for Patient Satisfaction:

Baylor Orthopedic and Spine Hospital at Arlington

Baylor Medical Center at Uptown

Dunes Surgical Hospital

Memorial Hermann Surgical Hospital First Colony

TOPS Surgical Specialty Hospital

Oklahoma Center for Orthopaedic & Multi-Specialty Surgery

Surgical Institute of Reading

Southern Surgical Hospital

Baylor Scott & White Texas Spine and Joint Hospital

Congratulations to

Baylor Scott & White Texas Spine and Joint Hospital

for being one of only 19 hospitals in the country to receive five stars for both an overall quality score and a Patient Satisfaction score in July!



Healthgrades

2017 Outstanding Patient Experience Award

Baylor Medical Center at Trophy Club

Baylor Medical Center at Uptown

Baylor Surgical Hospital at Fort Worth

Baylor Scott & White Surgical Hospital at Sherman

Memorial Hermann Surgical Hospital Kingwood

Memorial Hermann Surgical Hospital First Colony

TOPS Surgical Specialty Hospital

Baylor Scott & White Texas Spine and Joint Hospital

Southern Surgical Hospital

Oklahoma Center for Orthopaedic & Multi-Specialty Surgery

Surgical Institute of Reading

Dunes Surgical Hospital

2017 Patient Safety Excellence Award

OASIS Hospital

Dunes Surgical Hospital

Baylor Medical Center at Trophy Club

Baylor Medical Center at Uptown

Baylor Orthopedic and Spine Hospital at Arlington

Baylor Scott & White Texas Spine and Joint Hospital

Baylor Scott & White Surgical Hospital at Sherman

Baylor Surgical Hospital at Fort Worth