



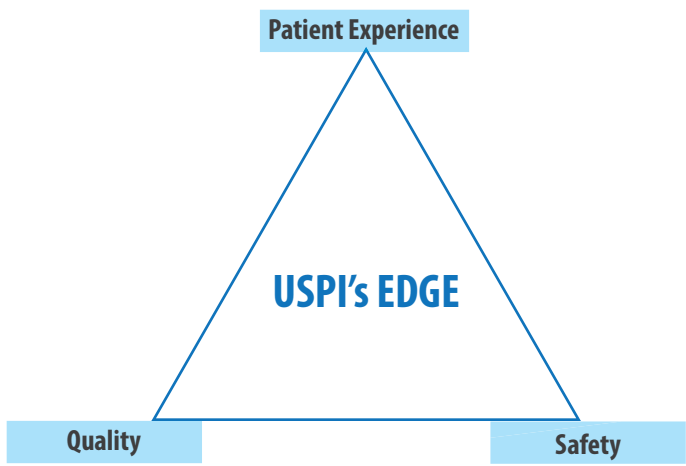
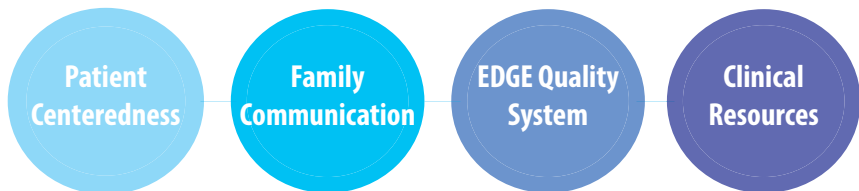
What sets us apart?

USPI's Mission is a simple one, but the gravity of it is profound: We must treat each and every one of our patients, and their families, as if they were our own family member.
Each patient, each family, each and every time.

USPI's Clinical Quality:

On the leading EDGE for patient care.

USPI's focus on patient centeredness, patient communication, our EDGE quality system and extensive clinical resources is vital to the collective success of USPI facilities and our physicians, while maintaining USPI's leadership in the ambulatory services industry.



How does USPI compare to a hospital setting?	USPI	Other Options
Joint Commission Accreditation	✓	
Compliance Standards	✓	
Top Ranking Patient Safety	✓	
Benchmarking > 1 million surgeries per year	✓	
Patient Experience > 98% Satisfied	✓	
Surgery Start Times 90% On-Time	✓	
Registration Start Times < 20 min	✓	

Communication

- **To** the patient
- **For** the patient
- **About** the patient

Clinical Resources

- USPI reports CMS metrics to ensure compliance
- All policies and tools must meet regulatory & compliance standards
- Today's Proven Processes - current best practices for patient safety

EDGE Quality System

Outpatient Industry leader with a quality system that incorporates:

Every
Day
Giving
Excellence

- 1 Audit processes to prevent harm to patient
- 2 Risk event tracking to measure outcomes
- 3 Benchmarking analytics across 250+ facilities
- 4 Patient Experience